



SNOW IS STRESSFUL ENOUGH. LET US HELP!

TIPS TO BETTER SERVE YOU:



1. OVERHANGING BRANCHES

Overhanging branches can cause serious damage to equipment. The tractor requires 10 feet of clearance from the lowest branch to the ground. As winter progresses, the weight of the snow pushes branches down. Branches that were not a problem in the fall, can become an issue as the snow and ice of January and February pushes the branches downwards into the plowing area. It is the responsibility of the homeowner to ensure that branches are kept clear.



2. GRAVEL DRIVEWAYS

Gravel driveways must be completely packed down before they can be plowed. This usually means that the first few snow falls, the customer will not get service. During mild temperatures, even mid-season, gravel driveways may need to be passed as warm weather or rain can cause driveways to thaw through. Driveways that are connected to homes under construction are included in this category.



3. DOWNSLOPES

Downslope driveways are when the driveway slopes towards the house. The most common damage from downsloping driveways are garage doors. In some cases, we may only be able to clear the street ends. The customer is responsible for keeping the driveway free of ice by using a de-icing product such as salt. DLC could supply our customers with a salt bin, at a fee, to help maintain an ice-free driveway.



4. MOVEABLE OBJECTS

It is the responsibility of the homeowner to ensure that the driveway and surrounding areas are free of objects that can be moved prior to snow clearing. This means anything such as extension cords, construction materials, toys like hockey nets, moveable planters must be removed by the homeowner.

Electric car chargers should be detached from the vehicle and system components removed from the clearing zone.



5. SNOW COMM

We use this software only between 8 a.m. and 8 p.m. when we are doing a moved car pass or final pass. Once the call is received, please move your car out and leave it until the driver passes. If you have not received a pass within 1 hour of the call, please contact the office by phone or email.



6. MAKING PILES

Snow piles created from moved cars, walkways or around edges of driveways should only be pushed right before the final pass of the storm. Piles should be kept under 2-3 feet in height and well dispersed as the blower cannot be raised higher than this. Mountains of snow are not recommended as the blower will need to chip away at mounds instead of clearing the pile in one pass.



7. MOVED CAR PASS CLEARANCE

On the final moved car pass, it is important to park 6 feet from the edge of the driveway to allow the driver to blow the snow properly.